



Quality Management Policy

It is the declared policy of Robinwill Group Ltd to strive constantly to satisfy our agreed customer requirements and to supply safe, legal quality services by constantly evaluating our performance.

It is the intention of Robinwill Group Ltd to be foremost importance to deliver the services as per the contact and to scheduled time.

Each employee of the company is responsible for the quality of every assigned function.

The complete satisfaction of our clients and delivering the services to the finest quality, cost effective and environmental viable service is our overriding goal.

The Managing Director shall regularly evaluate the Quality System to ensure the effectiveness of this policy.

No deviation from this policy shall be permitted without written authority of the Managing Director.

We have adopted a Quality Management System, designed to meet and/or exceed the requirements of ISO 9001:2008 and we the Directors and management of Robinwill Group Ltd are committed to providing consistently safe and legal services of the

highest quality. The company acknowledges its responsibility services to meet its customer's expectations in respect of all aspects of its business.

To this end the directors have defined a series of quality objectives as set out in the attached quality policy statement; that are regularly reviewed and communicated through out the organisation.

This policy has been communicated to all current employees, is displayed on notice boards and explained to new staff as part of induction procedures.

In support of this policy the company have instituted a fully documented construction safety and quality system in line with the requirements of the ISO standards for the delivery of the construction services.

The company will provide all resources necessary to implemented and improve the processes of the Quality Management System.

Robinwill Group Ltd will ensure that all goods / services comply with all current Legislation.

The QMS is monitored as above and additionally by analysis by all staff who can identify significant non- conformance and implemented non-conformance and corrective action procedures.

Robin Minchin

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Date: 10/04/2000